



PURCHASING DEPARTMENT
DIVISION OF BUDGET & FINANCE

Q-24-780
ADDENDUM NO. 1
REQUEST FOR QUOTE

CISCO UMBRELLA DNS SECURITY ESSENTIALS

DATE: Thursday, April 4, 2024

QUOTES DUE: Wednesday, April 17, 2024
3:00 P.M.(EDT/EST)

To Bidders:

This Addendum is hereby made a part of the Request for Quote (RFQ) Documents on which all quotes will be based and is issued to correct and clarify the original documents.

Please acknowledge receipt of this Addendum on the Quotation Form. This Addendum consists of two (2) pages.

NOTE: All Bidders must enter the Washington County Administration Complex through either the front door at the 100 West Washington Street entrance or through the rear entrance (w/blue canopy roof) which is handicap accessible and must use the elevator to access the Purchasing Department to submit their quote and/or to attend the Pre-Quotation Conference. Alternate routes are controlled by a door access system. The general public will be subject to wand search and will be required to remove any unauthorized items from the building prior to entry. Prohibited items include but are not limited to: Weapons of any type; Firearms, ammunition, and explosive devices; Cutting instruments of any type - including knives, scissors, box cutters, work tools, knitting needles, or anything with a cutting edge, etc.; Pepper spray, mace, or any other chemical defense sprays; and Illegal substances.

ITEM NO. 1: *Inquiry:* There are 3 Umbrella Support Options that are required to pick from:

24x7 Solution Support service for Umbrella
SVS-UMB-SUP-S

Enhanced Support for Umbrella
SVS-UMB-SUP-E

Premium Support for Umbrella
SVS-UMB-SUP-P

Response: The umbrella support is SVS-UMB-SUP-E (Enhanced Support for Umbrella).

ITEM NO. 2: *Inquiry:* Can you confirm, whats the budget amount allocated for that solicitation?

Response: There is a budget for this procurement.

ITEM NO. 3: *Inquiry:* Will you be issuing one PO for the full 3 year amount but denoting when the annual payments will be made? Or will you be issuing a PO annually?

Response: Purchase orders will be issued annually.

ITEM NO. 4: *Inquiry:* can you confirm if this is net new, or are you renewing what you currently have?

Response: Renewing what we currently have.

By Authority of:



Rick F. Curry, CPPO
Director of Purchasing