



For New Service Requests or Upgrades to Existing Service

Contact our Call Center at 1-800-686-0011 to initiate a Work Request.

- At the Main Menu: Say “My Service”
 - Then, for New Service Requests, Say “New Construction”
 - Or, for Upgrades to Existing Service, Say “Electrical Upgrade”

A Customer Service Representative will assist you. You will be given a **Notification #** that is used to track your Work Request from initiation to completion.

For Generation Interconnection (Solar, Wind, Etc)

Do not contact our Call Center. Please go to our website for instructions on submitting an application:

Go to www.firstenergycorp.com/feconnect/potomacedison.html

- Click on “Retail Customer Interconnection Information – Maryland”
- Follow all steps in the “Application Process”
- Completed Documents and Application Fees are to be sent to:

US Mail:

Potomac Edison
Regional Engineering
10802 Bower Ave
Williamsport, MD 21795-3016
ATTN: PE-MD Interconnection Coordinator

Or Email: PE-MD_Interconnection@firstenergycorp.com

Once you submit your application, you will be given a **Generation Interconnection Application # (will start with GEN-MD-xxx)** that is used to track your application from initiation to completion.