BEST PRACTICES BY INDUSTRY SECTOR

Golf

BEST PRACTICES FOR THE GOLF INDUSTRY:

- All league, clinic, camps and organized activities are suspended until further notice.
- Pro shops, clubhouses, locker rooms, halfway houses, beverage carts, and swimming pools closed until further notice.
- Purchase cleaning supplies, face masks and gloves.
- Full cleaning and sanitizing of golf carts and pull-carts after every use.
- Signage displayed that facility has been cleaned and sanitized.
- Require frequent sanitation of high-touch areas like restrooms, doors, PIN pads, and common areas.
- Ensure operating hours allow downtime between shifts for thorough cleaning.
- Provide sanitation materials, such as sanitizing wipes, to employees to clean handhelds/wearables, scanners, radios, or other work tools and equipment before/after use.
- Clean and disinfect high-touch areas routinely, particularly in spaces that are accessible to staff, customers, and suppliers.
- Ensure cleaning procedures following a known or potential exposure in a facility comply with CDC recommendations.
- Have deep cleaning response plan in place, in the event of an employee's testing positive.
- Establish clear entrances, exits, and flow of traffic.
- Plexiglas divider at counters.
- Hand sanitizer available at all times.
- Demarcation lines at counter to ensure 6 feet of social distance.
- Remove bunker rakes from the golf course, and temporarily require players to play such areas as non-hazards.
- Increase tee time intervals to 15 minutes to spread players out on the course.
- Remove "shared" items from golf carts such as sand containers, tees and towels.
- Remove bulk scorecard, pencil and tee holders from starter areas, and only issue with each cart upon check-in or upon request.
- Spread out driving range stations to ensure distance between players.
- Restrict shotgun starts to guarantee success with social distancing.
- Prohibit golf club bag handling by course personnel.
- Remove all merchandise items from pro shop counter and place them out of reach of any customers who may be inside.
- Prohibit rental clubs during this period.
- Prohibit use of putting green.
- Remove all water coolers from the course and disable all drinking water stations, and either provide bottled water or advise guests to purchase beverages prior to teeing off.

EMPLOYEES:

- Screening questions to confirm the employee is not suffering from any illness or has been exposed to anyone that has been diagnosed with COVID-19.
- Employees wear protective gloves when handling cash or credit cards during all transactions.
- Only one person per party allowed in the pro shop at a time.
- Required washing of hands.
- Ensure employees stay 6 feet apart whenever practical.
- Adjust seating in break rooms and common areas to reflect social distancing practices.
- Prohibit gatherings or meetings of employees of 10 or more during working hours.
- Permit employees to take breaks outside, in the cafeteria, or in such other areas where proper social distancing is attainable.
- Restrict interaction between employees and truck drivers, deliveries, contractors, etc.
- Implement touchless receiving practices if possible.
- Adjust training/onboarding practices to limit number of people involved and allow for 6 foot spacing; use virtual/video/audio training when possible.
- Discourage employees from using colleagues' phones, desks, workstations, radios, handhelds/wearables, or other work tools and equipment.
- Prohibit handshaking and other unnecessary person-to-person contact in the workplace.
- Range balls should be cleaned by staff thoroughly with soap after every pick-up prior to making available for players.
- Recommend vigorous sanitizing of doorknobs/ handles, handrails, menus, countertops, tables, chairs, vending machines and restroom facilities of all buildings that remain accessible to the public.
- Place signage outside the pro shop and clubhouse entries briefly outlining the social distancing guidelines in place.

CUSTOMERS:

- Members and guests use online check-in or online payment prior to arriving for their scheduled round.
- Only one person per motorized golf cart with the exception of same household members.
- All tee times must be made in advance to eliminate walk-in play and the possibility of large groups of golfers arriving at one time.
- Golfers must maintain 6 feet distance at all times on course during play.
- Golfers stay in car and call upon arrival at pro shop to check-in and receive assigned cart number(s).
- Golfers to personally dispose of any trash they may have in receptacles provided by the golf course, and to not leave trash in golf carts.
- Require golfers leave flagsticks at each hole in place.