



Complementary Paratransit Program

Paratransit Service Details and Eligibility

The Americans with Disabilities Act (ADA) guarantees people with disabilities the same access to public transportation as people without disabilities. All WCT Transit buses are wheelchair accessible. If you are a disabled resident in Washington County but are able to access a local fixed route stop then staff encourage you to consider using the local fixed route buses for your transit needs. Disabled residents who cannot access a local fixed route bus stop or are unable to use public transportation because of their disability are encouraged to apply for paratransit services.

The paratransit service is a curb-to-curb, shared ride service that picks up and drops off within three-fourths of a mile of any WCT local fixed route. All paratransit rides must be scheduled ahead of time. Passengers usually ride with others who are traveling in the same general direction, and drivers often stop to pick up or drop off other passengers on route.

Paratransit eligibility is based on an individual's functional ability to use the fixed route system; it is not based on a medical diagnosis or meeting the broader ADA definition of "disability." Simply having a disability does not make you eligible for complementary paratransit under the ADA. The ADA paratransit service is for riders whose disabilities prevent them from using fixed route bus service. To be eligible, you must:

- Meet the disability guidelines of the Americans with Disabilities Act
- Cannot access the service's fixed-route bus due to your disability
- Insure all scheduled pick-ups and drop-offs are located within the paratransit service area.

If you have a short-term disability that prevents you from accessing local buses, you can get temporary approval for paratransit services.



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Fees of the Paratransit

One-way fare is \$2.00 per person. If you have a Personal Care Assistant (PCA), the PCA may ride with you at no charge. All other passengers ages five (5) and over, will be required to pay \$2.00 each.

Hours of the Paratransit

- Monday – Friday Hours: 6:15 a.m. to *9:45 p.m.
- Saturday Hours: 7:45 a.m. to *9:45 p.m.
- Sunday Service is not available

**Limited evening service available Monday – Saturday.*

Trip registrations are required.

Paratransit Application

Contact the Washington County Transit Department to complete an application. Your application must be certified by a healthcare professional.

Washington County Transit Department Contact Information

Phone: 240-313-2750

Location: 1000 W. Washington Street, Hagerstown, MD

Website: www.washco-md.net

