



Cloud and Virtualization Support Engineer

Washington County offers a full compensation package that reflects how much we value our employees. Please take a look at what you can expect to earn as the **Cloud and Virtualization Support Engineer** your first year as a full time Employee with Washington County Government:

- ✓ **Sixty (60) Paid Personal Hours**
- ✓ **Eighty (80) Paid Vacation Hours**
- ✓ **Fourteen (14) Paid Holidays**
- ✓ **One Hundred & Twenty (120) Paid Sick Hours**
- ✓ **County and Employee funded Healthcare including Health, Prescription, Dental and Vision Coverage**
- ✓ **County Paid Employee Assistance Plan**
- ✓ **County Paid Life Insurance**
- ✓ **County Paid Accidental Death and Dismemberment Insurance**
- ✓ **County Paid Short Term Disability Insurance**
- ✓ **County Paid Long Term Disability Insurance**
- ✓ **Up to \$2,500.00 Annual Tuition Reimbursement Assistance**
- ✓ **County and Employee funded Defined Pension Plan**
 - **Vested in just five (5) years.**
 - **Credit for Prior Active Military Service and Unused Paid Sick Days.**
- ✓ **An Annual minimum Salary of \$80,163.00 starting..**

If our **Cloud and Virtualization Support Engineer** comprehensive compensation package interests you, please continue reading through our job posting to learn more about the position's duties, responsibilities, prerequisites, etc. and apply online today.



JOB TITLE:	Cloud and Virtualization Support Engineer	GRADE:	16
DEPARTMENT:	Information Systems Division – Information Technology	FLSA STATUS:	Exempt
REPORTS TO:	Director of Information Technology or Chief Technology Officer		

GENERAL DEFINITION OF WORK:

The Cloud and Virtualization Support Engineer is responsible for advanced support, administration, and maintenance of Washington County's cloud-based and virtual infrastructure. This includes Microsoft Azure, Microsoft Intune, and VMware platforms. The position ensures secure, efficient, and reliable operations of critical systems that support County services, providing high-level troubleshooting, deployment, and operational support for endpoint and server technologies.

This position requires a high level of professionalism and customer service.

ESSENTIAL FUNCTIONS/TYPICAL TASKS:

(These are intended only as illustrations of the various types of work performed. The omission of specific duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.)

1. Manage Azure IaaS and PaaS environments including virtual machines, networking, storage, and identity services.
2. Implement and maintain Azure security policies, cost management strategies, and hybrid integrations.
3. Provide operational support for Azure services across multiple departments.
4. Deploy and support endpoint management solutions using Microsoft Intune for Windows, iOS, and Android devices.
5. Configure compliance policies, device configuration profiles, application deployment, and conditional access.
6. Troubleshoot endpoint management issues and coordinate with end users and departments as needed.
7. Administer and maintain VMware vSphere environment including ESXi hosts and vCenter.
8. Monitor virtual infrastructure performance, perform routine maintenance, and apply updates and patches.
9. Support server provisioning, storage management, and virtual networking configurations.
10. Serve as Tier 2/Tier 3 escalation point for technical issues related to cloud, endpoint, and



virtualization technologies.

11. Document and maintain accurate records, diagrams, and technical procedures related to supported systems.
12. Participate in IT projects, system upgrades, and new technology implementations.
13. Collaborate with security and networking teams to support continuity, backup, and disaster recovery strategies.
14. Performs other duties as required.

KNOWLEDGE, SKILLS AND ABILITIES:

1. Proficiency in managing Azure tenants and resources in a production environment.
2. Practical experience with Intune endpoint configuration and policy enforcement.
3. Strong working knowledge of VMware vSphere and associated technologies.
4. Excellent troubleshooting skills with attention to detail.
5. Strong communication, documentation, and organizational abilities.
6. Ability to work independently and as part of a team in a fast-paced environment.

EDUCATION AND EXPERIENCE:

1. Bachelor's Degree in Information Technology, Computer Science, or a related field.
2. Minimum of five (5) years of progressive experience supporting cloud and virtualization platforms, or equivalent combination of education and experience.

PHYSICAL REQUIREMENTS:

This is light work requiring the exertion of up to 20 pounds of force occasionally and up to 10 pounds of force frequently. Work requires visual acuity to prepare and analyze data and operate network equipment. The worker may be subject to outside environmental conditions and must be able to access and work in equipment closets, data centers, and remote sites.

SPECIAL REQUIREMENTS:

Ability to obtain and maintain a valid driver's license.

May be required to be on-call 24/7 in case of emergencies.

Reasonable accommodation may be provided to enable individuals with disabilities to perform the essential tasks.

Rev: 6/25



Easy Ways to Apply:

1. Visit our website at <https://www.washco-md.net/jobs/>

or

2. Complete and email an Application to HR@washco-md.net

or

3. Complete and mail Application to:

**Washington County Human Resources Department,
100 W. Washington Street, Room 2300,
Hagerstown, Maryland 21740**

****Internal Employees**** are required to use an Internal Application (including resume) when applying or use the link below:

<https://www.washco-md.net/internal-jobs/>

**** THIS IS NOT A REMOTE POSITION****

Washington County is an Equal Opportunity Employer. Individuals requiring special accommodations or assistance are requested to contact the Human Resources Department at 240-313-2350, Voice or TDD (D/HH use 711) M/F/H/V.

DEADLINE FOR FILING APPLICATIONS WITH HUMAN RESOURCES:

Tuesday, July 22nd, @ 4:00pm