#### **FARES (One-Way)**

Adult (18-59)	•••••	•••••	\$1.25
Senior (60+) Disa	bled/Medicare/	Medicaid/Military	-Veterans
I.D. required			
Peak.	\$ .95	Off Peak*	\$.60
Student (5-17) (18+ Valid School I.D. required) \$ .85			
<b>Children Under</b>	5 (Excludes	Groups)	FREE

### STORED RIDE CARDS (No Expiration)

Adult (18-59)
20 Ride.......\$24.00

Senior (60+) Disabled/Medicare/Medicaid/Military-Veterans
I.D. required
Peak
20 Ride.......\$18.00
Off Peak\*
20 Ride......\$11.00

Student (5-17) (18+ Valid School I.D. required)

20 Ride......\$16.00

#### **PERIOD PASSES (Unlimited Rides)**

<b>Adult (18-59)</b>	Monthly	\$50.00
	6 Months	\$250.00
	12 Months	\$450.00
Senior (60+) Dis	sabled/Medicare/Medicaid	/Military-Veterans
I.D. required		
Peak	Monthly	\$38.00
	6 Months	\$190.00
	12 Months	\$342.00
Off Peak*	Monthly	\$23.00
	6 Months	
	12 Months	\$207.00
<b>Student (5-17) (</b>	(18+ Valid School I.D	. required)
	Monthly	\$34.00
	6 Months	\$170.00
	12 Months	\$306.00

## OFF-PEAK HOURS\*

9:45AM — 2:00PM • 7:00PM — 9:15PM Saturday — All Day

#### **PARATRANSIT PROGRAM**

A specialized shared-ride curb to curb service for eligible persons with disabilities who are not able to access fixed-route transit service. Limited service area after 6:00 PM. Call or visit us online for details. One-way fare is \$2.00.

#### **LOST AND FOUND POLICY**

WCT is not responsible for passenger's items left on a bus; however any lost items found on a vehicle will be turned into the Transit Office. Soiled and perishable items will be discarded. Please call 240-313-2750 Monday through Friday. Items may be picked up during normal business hours.

# PASSENGER INFORMATION REGARDING SERVICE

The timetable shows when the bus stops. Posted times are always approximate and are subject to traffic and weather conditions and can vary. It is recommended to be at the stop at least 5 minutes early.

Once doors close and bus begins departing each stop, the bus will not open the doors for late arriving passengers.

For safety reasons drivers are not permitted to pick up or drop off passengers other than at designated stops.

Washington County Transit does not provide any transportation services outside of the transit system's scheduled programs as described within this publication.

#### **NON - DISCRIMINATION POLICY**

We are committed to ensuring that no person is excluded from participation in or denied the benefits of the transit services we offer. This policy is consistent with the requirements of Title VI of the 1964 Civil Rights Act and FTA Circular 4702.1b.

If you need further information or believe you have been subjected to unequal treatment because of race, color, or national origin, then you have the right to file a formal complaint.

Complaints may be filed within one hundred-eighty (180) days following the date of the alleged discrimination action. Complaints may be submitted by mail, telephone, or e-mail to the following:

County Administrator
Board of County Commissioners
100 West Washington Street, Suite 1101
Hagerstown, Maryland 21740
(240) 313-2200
pr@washco-md.net



Washington County Transit is committed to providing a safe and welcoming environment for all passengers and operators. To ensure safety and comfort, we ask that you act appropriately at all times while riding WCT vehicles. We do not permit language or actions that can hurt or frighten another person. Repeated disregard of bus rules will result in termination of riding privileges.

Please DO the following on all WCT vehicles:

- Step Aside to Let Others Off First
- · Keep Your Stuff to Yourself
- Offer Your Seat to an Elderly, Disabled, or Pregnant Person
- Take Your Litter With You
- Keep the Sound Down
- Remain Seated
- Show Your ID for Reduced Fares
- Only bring Service or Small (caged) Animals On-board
- Wear shoes & shirts
- Carry on all packages in a single entry
- Have exact fare ready before boarding

The following ARE NOT ALLOWED on any WCT vehicle:

- Eating, Drinking, Smoking/Vaping, Intoxication
- Loud/Angry/Threating/Vulgar Language or Behaviors
- Flammables/Explosives
- Unaccompanied Children under Age 12
- Taking Up More than One Seat
- Strollers/Carts Blocking Aisles
- Weapons of Any Type
- Boarding when Bus is in Motion
- Illicit Drugs and Paraphernalia
- Bicycles
- Talking to bus drivers while bus is moving

#### **PASSIO GO!**

PASSIO GO! Download the Passio Go! app and know when your bus is arriving. This way, you can plan your trips to work, school, or anywhere else on your routes.

How does it work?

- ✓ Download the Passio Go! app from the App Store or Google Play
- ✓ Enable "Locate Me" in the settings
- ✓ Select Washington County Transit as your agency
- ✓ See your bus arrival and departure times by route, address or location







Washington County Transit

1000 West Washington Street Hagerstown, Maryland 21740 240-313-2750 (Phone) 301-791-3343 (Fax)

transit@washco-md.net (Email) MARYLAND RELAY 711 www.washco-md.net/transit

Office Hours
Monday - Friday 7:30 AM - 4:30 PM
Customer Service Desk Closed Noon-1PM

Transportation Services are closed Sundays and the following Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

Where's my bus?

Download



In the app store or android market

(Rev. 4/25)