

PENNSYLVANIA
MARYLAND

County Commuter

Washington County Transit
1000 West Washington Street, Hagerstown MD 21740

240-313-2750

www.washco-md.net - Click on bus stop icon

Maugansville

81

58

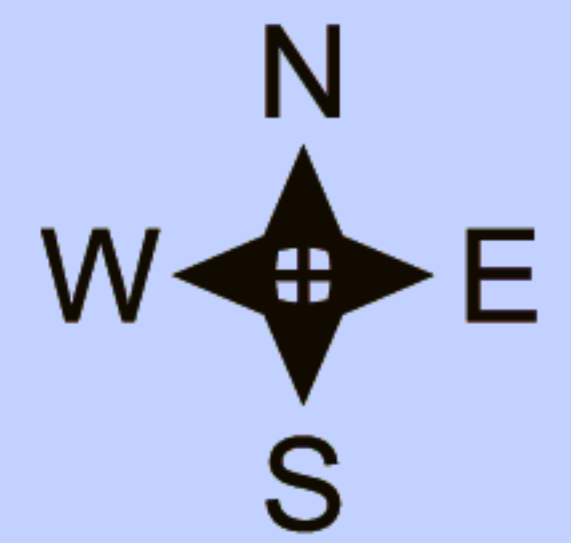
60

Hagerstown

See Downtown
Map Below

Smithsburg

64



Hunter's Green
Business Center

Valley
Mall

Robinwood












Funkstown

65

70

Prime
Outlets

Legend

-  Funkstown
-  Hopewell Express
-  Longmeadow
-  Maugansville
-  Prime Outlets
-  Robinwood
-  Salem Ave/West End
-  Smithsburg
-  Valley Mall
-  Williamsport
-  Transfer Point

Williamsport

63

81

11

Potomac River

Downtown Hagerstown



How to Use County Commuter

Planning Your Trip

County Commuter routes operate on regular schedules. To plan your trip, determine which route serves the area in which you want to travel, when you would like to arrive at your destination, and look at the bus arrival times to determine which best suits your needs. Next, determine where and when you will need to catch the bus in order to arrive at your destination at the desired time. Timepoints are approximate, so plan to arrive at the bus stop five minutes early.

Note that several of the routes follow slightly different routings on different runs. Be sure to check the map and schedule for your route to determine which runs serve the areas to and from which you wish to travel.

It may be necessary for you to transfer if the bus that serves your destination does not serve the area in which you plan to board the bus. If so, consult the schedule for the time the bus that goes to your destination leaves at the Transfer Point, located at Washington and Burhans in downtown Hagerstown. Next, find determine which run you need to catch for the bus serving the area where you will be boarding, to arrive at the transfer point in time to board the second bus. Convenient transfers may also be made between some routes at Public Square, Valley Mall Food Court, and Martin's on the Dual Highway.

Like any skill, trip planning takes a little practice. If you aren't sure which route to take or what the nearest timepoints are to your origin or destination, call the County Commuter office and a member of our staff will be happy to answer any questions you may have or assist you in planning your trip.

Catching the Bus

County Commuter has designated stops indicated by bus stop signs. In addition, you may flag the bus to stop at any street corner along the route except at: corners where the right lane must turn right and the bus route does not turn right, or at corners where the bus route turns left from the left lane, and at corners where road conditions are such that a bus stop would

be unsafe for passengers. If you are unsure whether or not a specific location is a bus stop, please call us.

Scheduled times are approximate, since bus travel times can vary by several minutes due to traffic and weather conditions. Please be at the designated locations 5 minutes before times listed. Please have your fare ready before you board the bus.

To flag the bus at a corner which does not have a designated bus stop sign, raise your arm and indicate your desire to board with a wave of your hand.

Boarding the Bus

When boarding the vehicle, pay the fare in exact change (U.S. dollar bills and coins), or present a valid transfer slip, punch ticket, or pass.

If you qualify for reduced fare, you must present your I.D. card when you pay your fare or purchase tickets in advance. Acceptable types of I.D. are County Commuter, Medicaid/Medicare and student ID cards

Transferring Between Routes

It may be necessary to ride two different buses to reach your destination. If this is the case, when you board the first bus and pay your fare, ask the driver for a transfer slip. When you board the next available bus, present the driver with the transfer slip in place of paying another fare. Transfers are redeemable only at the specific location for which they were issued. Locations include the Transfer Point, Public Square, Valley Mall Food Court, Martin's on the Dual Highway and authorized substitutions. If you have a

have a pass, you do not need to ask for a transfer slip.

While on Board

For the safety and comfort of all passengers, please observe the following.

- Bring on board only those items which will fit on your lap or under your feet. Strollers and shopping carts may not block passenger access.
- Refrain from smoking, eating, drinking, chewing gum, loud talking (including cell phones), offensive language, and playing audio (including headsets if audible to others) and electronic game devices.

- Shoes and shirts are required.
- Only service animals or small caged animals permitted on board.
- Children must be kept under control & seated at all times. Children under 12 must be accompanied by an adult.
- Disruptive behavior, intoxication or harassment of others will result in loss of riding privileges.
- Remain seated until bus has reached your destination and has fully stopped. Standing is only permitted only when no seats are available.
- Wait until the bus has stopped before asking the driver questions. Because safety is our top priority, bus drivers need to direct their attention to driving while the bus is moving.

Exiting the Bus

Just before you reach your stop, pull the cord located above the window to let the driver know you wish to get off.

If the location is unsafe or is not permitted under our flag stop policy, the driver will stop at the next safe location.

If you need assistance in identifying the block where you wish to exit, ask the driver when you board the bus, and sit near the front so that the driver can alert you when approaching that stop.

Lost and Found

If you believe you may have left an item on the bus, call the County Commuter office. Found items will be turned in to the office at the end of the day, where they may be picked up the next business day.

Holiday and Service Changes

Service will not operate on the following holidays: Independence Day, Memorial Day, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day. Modified service is available on Christmas Eve.

For information on County Commuter service changes due to icy roads or inclement weather, call the County Commuter office and follow the menu prompts.